



Exchange Online or Hosted Exchange // Version 1.0

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This document outlines the Hosted Exchange Solution to make Business Emails more secured & faster.

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Comparison Document

Compare Hosted Exchange vs Amazon vs Gsuite vs Office365

	EXCHANGE ONLINE	AMAZON WORKMAIL	OFFICE 365	G SUITE
Cost & Storage	\$5 per user per month 100GB per Inbox	\$4 per user per month 50GB per inbox	\$6 per user per month 50GB per inbox	\$6 per user per month 30GB per inbox
Attachment	35 MB per message	25 MB per message	50 MB per message	25 MB per message
MAPI Protocol Exchange Protocol	Full Synchronization for emails, contact, calendar IMAP: Internet Message Access Protocol MAPI: Messaging Application Programming Interface	Supports only IMAP	Full Synchronization for emails, contact, calendar IMAP: Internet Message Access Protocol MAPI: Messaging Application Programming Interface	Supports only IMAP
Reliability and SLA (Service Level Agreement)	99.9% uptime, financially backed SLA	99.9% uptime, financially backed SLA	99.9% uptime, financially backed SLA	99.99% uptime, financially backed SLA
Outlook compatibility	Fully compatible	Not fully compatible	Fully compatible	Needs GSSMO
Webmail interface	Featured-rich webmail interface: <ul style="list-style-type: none"> • Directly view attachment from the reading pane • Advanced search; even inside the content of the attachment. • Conversation view. • Messages categorize • Messages flagging • Create rules • Right-click functionality • Spell Check • Public Folder access 	Simple and basic interface	Featured-rich webmail interface: <ul style="list-style-type: none"> • Directly view attachment from the reading pane • Advanced search; even inside the content of the attachment. • Conversation view. • Messages categorize • Messages flagging • Create rules • Right-click functionality. • Spell Check. • Public Folder access 	Advanced and easy to use interface.

Data security	<p>Protected with multi layers of security:</p> <ul style="list-style-type: none"> • An intelligent anti-spam that acts according to the user's behavior. • Many layers of anti-viruses. • Zero-day attack protection. • Sand-boxing technology • Protection against malwares; ransomwares and Trojans. • Less risk losing your data. 	Amazon WorkMail only scans all incoming and outgoing email for spam, malware, and viruses	Exchange Online Protection	Gmail scans incoming and outgoing emails.
Messages subject tracking	You can track a specified word or subject in sent or received messages you want to follow up on	Not supported	Supported	Not supported
Deleted mail recovery	Recover Shift Deleted items for <u>60</u> days, <u>365</u> days for deleted items.	If you've emptied the Deleted Items folder, those items are unrecoverable.	If you've emptied the Deleted Items folder, those items are unrecoverable.	24 days, only by Admins
Mail monitoring	Monitoring tools help you monitor the inbound and the outbound mail flow.	There's no mail monitoring tools.	Monitor the inbound and the outbound mail flow.	Only by admins
Global Access Book	Advanced tool to connect between your users using their contact information.	Not-advanced address book.	Supported	Supported
Advanced search	Search thoroughly into your mailbox to get full results from your messages body, and from the content of the attachments files; quickly and effectively.	Regular search	Supported	Supported
Control Panel	<p>Easy and advanced options:</p> <ul style="list-style-type: none"> - set permissions. - set send as settings. - send on behalf. - control flow settings. 	Complicated with less features	Normal with less features	Normal with less features
Outlook Auto-discover	Supported	Not supported	Supported	Not supported
Money-Back guarantee	Money back within 30 days.	Not supported	Not supported	Not supported
Sales & Technical Support24/7	Sales team supports you all the way.	Yes Only via their ticketing system	Yes Only via their ticketing system	Support by phone, email, and online.